



**NCRC**

at Trafford Hall

Empowering communities, creating positive change

# OPPORTUNITIES FOR EMPOWERMENT

A CIH certified skills-building Think Tank  
for residents and support workers

15-16th June 2022,  
Trafford Hall, Ince Ln, Chester CH2 4JP

In partnership with



THE  
LEARNING  
FOUNDRY

# FEELING EMPOWERED

## Agenda

### Session 1

Ice breaker

### Session 2

Can residents hold landlords to account?

### Session 3

Protecting the environment:  
Listening and observation

### Session 4

What can residents do  
within their communities?

### Session 5

Learning to negotiate

### Session 6

Action planning

At the National Communities Resource Centre (NCRC), we are known for our strong track record of empowering residents to play an active role in their communities, helping them use their voices and skills to create positive change. We can help you create a culture where your residents feel resilient, engaged and empowered.

**"It's a great place to learn and keep in touch with other tenants from all over the country. Attending residential training was very daunting for me... but everyone was lovely and welcoming. I returned frequently, building my confidence and knowledge base too."**

**- Sue, 2021**

In partnership with The Learning Foundry (TLF), our 2-day residential, 'Opportunities for Empowerment' event brings landlords and housing associations together with their residents in our stunning Trafford Hall home, where we use our natural surroundings to inspire new ideas and facilitate discussions in a creative way.

By attending this CIH certified event, you'll leave with a better understanding of how your residents want to work together as a community and how you can support them. In light of the recent Government White Paper, (A New Deal for Social Housing), this is the perfect time to bring residents together to share experiences and learn from each other. Your residents will also have the opportunity to develop key skills such as communication, negotiation, and planning.

## Who should attend?

This event is perfect for housing associations, landlords, local councils and community groups who want to learn how they can better engage with their resident-led groups.

This event works best when you bring a small group from your organisation that includes at least one staff member such as an Engagement Officer/Manager and a few residents.

Individuals are also welcome to attend this event on their own and take inspiration from other groups.



## Why attend?

This event is a great opportunity to reconnect and strengthen your relationships with groups post-covid. Everyone will have the opportunity to take inspiration from others in attendance and gain insight from residents and professionals about how to best support communities.

As a housing group or council, attending with your residents demonstrates your commitment to supporting the goals of their community, as well as their development as individuals. In addition, this event will help you explain your priorities, making a plan that allows both parties to work towards their shared goals.

## Who is the NCRC?

We are a charity striving to create fairer communities across the UK by giving people the skills, knowledge, confidence, and connections they need to change the world around them. We work with families, young people, businesses, and government to advocate for the changes people need, at the highest level, with a 25-year track record of creating impact.

## To book:

### Visit our website to reserve your place

Tickets cost £150 per person and include overnight accommodation and all meals.

### Interested in bringing a larger group?

We have also hosted this event privately for housing associations interested in bringing larger groups of residents. To enquire about holding your own tenant empowerment event please contact:

**Amanda Wait**

✉ [Amanda.Wait@regenda.org.uk](mailto:Amanda.Wait@regenda.org.uk)



## Scan now

to book your place on the Opportunities for Empowerment session



## Our March 2022 group said:

"It was clear and concise"

"Great, empathetic, taking on board all views"

"Fantastic"

"Great, interactive"

"Innovative"

"The presenter was a brilliant speaker and teacher"